

10.02.2026

Good afternoon

Thank you for email regarding the recent changes to music used in our Monday and Friday group exercise classes, including Warm Up and Tone. We appreciate how strongly members feel about the quality and enjoyment of these sessions and are grateful for your continued support of our instructors.

We would like to reassure you that your positive comments about the instructors' enthusiasm, energy, and professionalism are fully recognised and shared by us. They continue to deliver classes to a very high standard and are doing so with great commitment, despite the adjustments required.

The change to prescribed music has been introduced in line with music licensing laws and compliance requirements. Unfortunately, this is not something that can be altered or reversed, as it is essential that all sessions operate within the appropriate legal framework.

We have been working with Pure Energy for the last 18 months across the Everyone Active estate. We are moving forward with Pure Energy and expect to maintain a high standard of service in our group exercise classes.

Pure Energy Music provides a compliant, high-quality music service designed specifically for group exercise. Key benefits include:

- Expertly created music to enhance every class
- Instructor-focused features such as Offline Mode, BPM Control, and Interval Timer
- Consistent and fully licensed music for peace of mind

We understand that any change can take time to adjust to, and we value the constructive feedback being provided. Your comments will continue to be shared internally as we support our instructors through this transition and ensure the best possible experience for our members.

Regards,

Everyone Active – Alton Sports Centre