

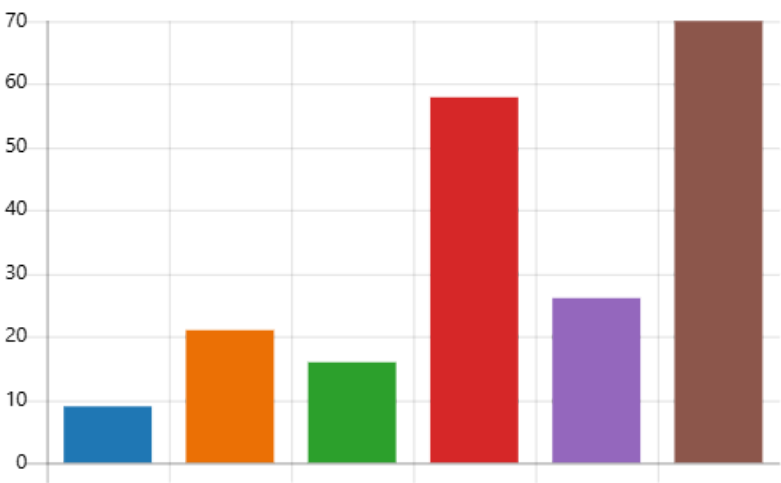
Alton Health & Fun Club

Members Satisfaction Survey

200 Responses 06:36 Average time to complete Closed Status

1. How long have you been a member of AH & FC?

● < 6 months	9
● 6 - 12 months	21
● 1 - 2 years	16
● 2 - 5 years	58
● 5 - 10 years	26
● Over 10 years	70



2. How often do you attend Health & Fun at the Centre

Once a week	71
Twice a week	111
Monthly	4
Occaionally	11
Never	1



3. Please rate the following:

■ Excellent ■ Good ■ Average ■ Poor ■ Very poor

Range of Activities

Quality of teachers

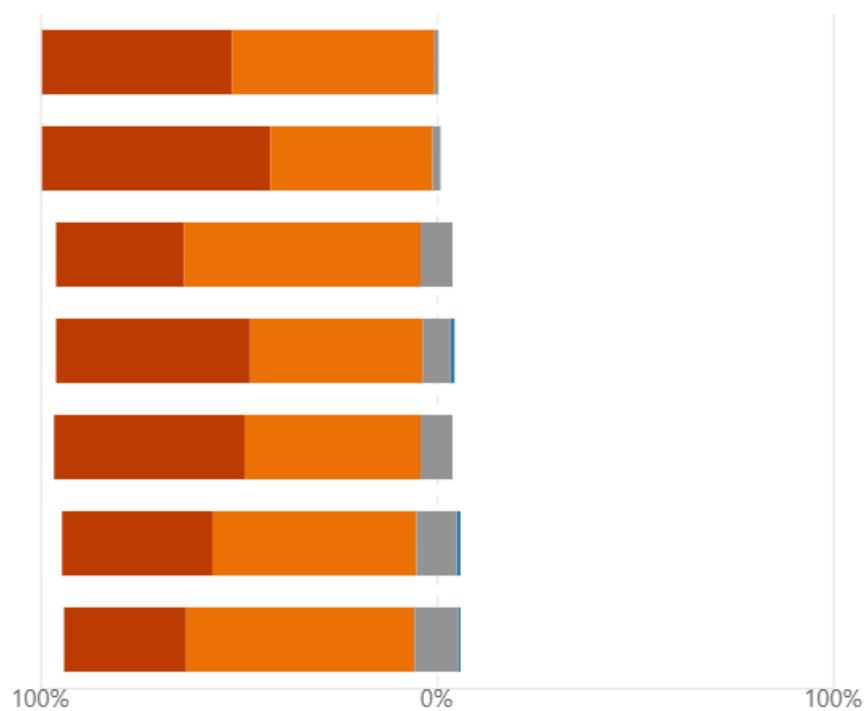
Access to Activities

Cost of Sessions

Access to the Committee

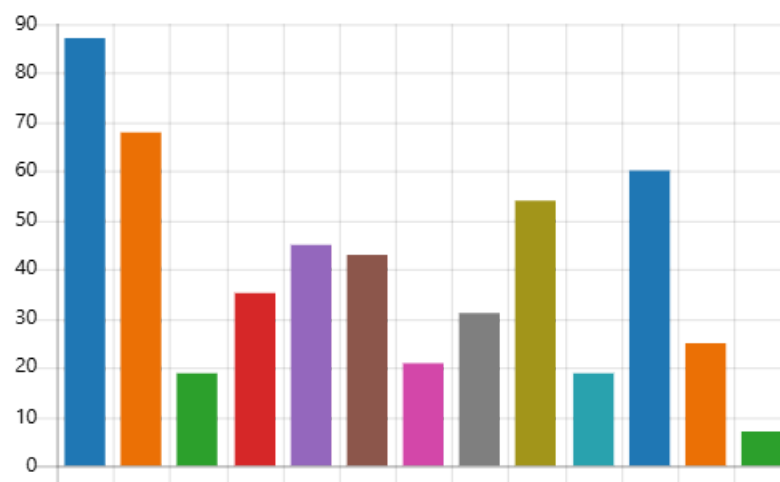
Website

Variety of Trips



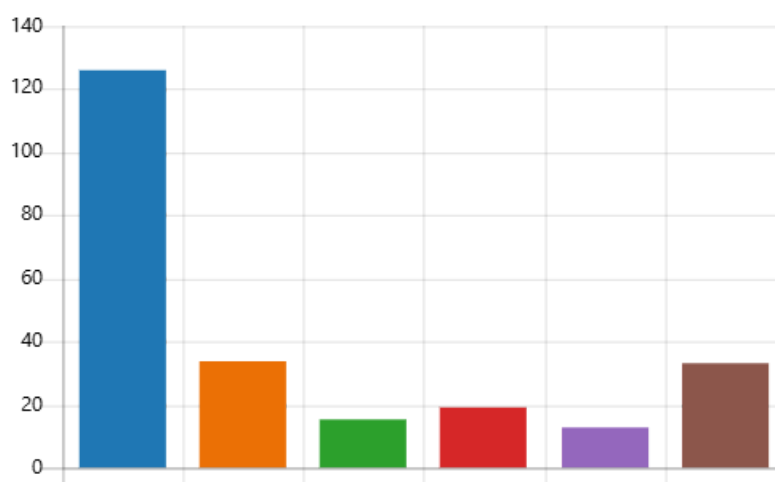
4. Which activities do you attend regularly?

● Warm Up	87
● Pilates	68
● Yoga	19
● Badminton	35
● Short Tennis	45
● Table Tennis	43
● Pickle Ball	21
● Dance	31
● Zumba Gold	54
● Aqua	19
● Gym	60
● Swimming	25
● None	7



5. Are you interested in a 'Try it Out' session for any of the racquet sports? If 'Yes', which one(s).

● No	126
● Yes	34
● Badminton	15
● Short Tennis	19
● Table Tennis	13
● Pickle Ball	33



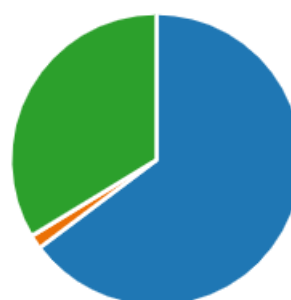
6. Are you a Full Member of the Everyone Active Centre

● Yes	52
● No	142



7. Does your membership help you to achieve your fitness goals?

● Yes	125
● No	3
● Somewhat	65



8. Have you experienced any issue in attending a centre activity?

119
Responses

Latest Responses

"No"

"No"

9. Do you use the online payment facility?



10. Do you attend any of the social activities?



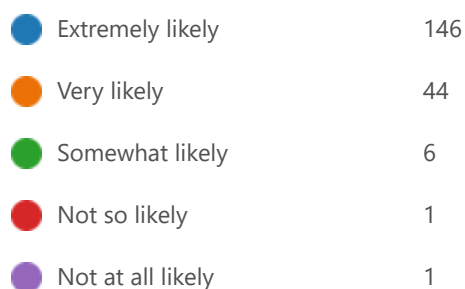
11. If you answered 'No' to the last question please tell us why.

45
Responses

Latest Responses

"Wife isn't a member therefore not interested in attending ..."

12. Will you remain a member in the future?



13. How likely are you to recommend our Health & Fun to others?

196
Responses



14. Do you have any additional comments or feedback for us?

92
Responses

Latest Responses
"No"

15. How old are you?

55 - 65	29
66 - 75	90
76 - 85	66
Over 85	13
Prefer not to say	2



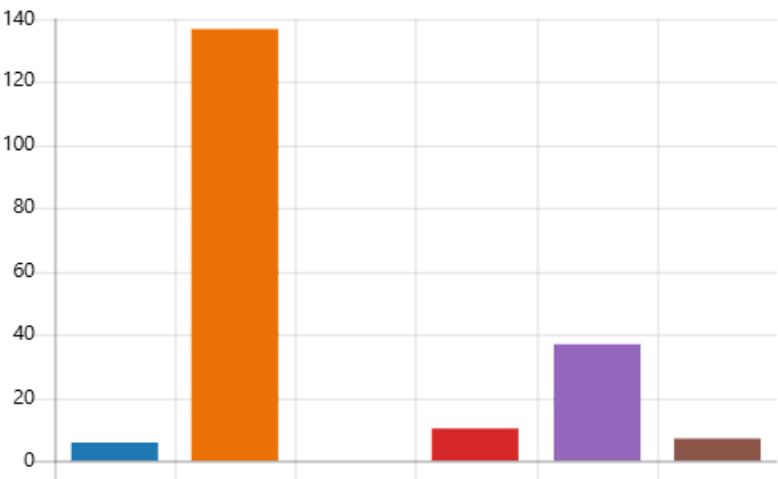
16. Gender

Male	52
Female	148



17. What is your marital status?

Single	6
Married	137
Separated	0
Divorced	10
Widowed	37
Prefer not to say	7



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